5 Redlands Road

The Legal Landscape





October 21, 2025 West Roxbury Neighborhood Council

Restoring Process - Upholding the Law - Respecting the Community

Why Are We Here?

ISD IMPROPERLY ISSUED A PERMIT

ISD has issued a "by-right" permit for 5 Redlands Road to be used as a "congregate living facility."

REALITY

The property will be used, occupied, and operated as a *homeless shelter* / *transitional housing* under the Commonwealth's Emergency Assistance Shelter Program.

PROBLEM

A *homeless shelter / transitional housing* use requires ZBA approval which never occurred in this case.

SOLUTION

Direct abutter, Stephen Marsh, appealed the issuance of the permit to the ZBA asking the ZBA to *vacate the permit*.

Use Misclassification to Avoid Zoning

Actual USE = Homeless Shelter / Transitional Housing

<u>NOT</u>

Congregate Living

Not allowed = Must go through Zoning

Homeless Shelter – Art. 2-1

A facility providing temporary housing for one or more individuals who are otherwise homeless.

<u>Transitional Housing – Art. 2-1</u>

A building, or portion thereof, in which temporary residential accommodations are provided for persons or families who are not related to the owner, operator, or manager. Such residential accommodations shall be operated by a nonprofit organization, and shall include social services, on site or off site, to assist individuals or families living there. Transitional housing may contain a common kitchen and eating area and shared bathroom facilities.

Allowed = No Zoning

Congregate Living – Art. 2-1

Undefined by Zoning Code

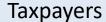
Congregate Living

=

Incorrect
Misleading
Unconstitutionally Vague
Intentional to Avoid Zoning /
Community scrutiny

How Do We Know What it is?

MOC's contract documents with the State tell us.











EOHLC

EOHLC / MOC Contract Scope of Services

Emergency shelters are contracted to provide safe, *temporary*, *emergency shelter* to families referred by the Executive Office of Housing and Livable Communities (EOHLC or Executive Office) under the *Emergency Assistance (EA) Family Shelter program*...

This Scope of Services defines the **roles and responsibilities** of the Contractor (MOC) and EOHLC.

Contract, Attachment A, p. 6.



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Robert Burk Owner/Applicant

Use Misclassification to Avoid Zoning

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What MOC/EOHLC/BURK said:

"The site is part of the Commonwealth's strategic shift to transition away from hotels and ensure **stable shelter** options for **families experiencing homelessness**."

"Families stay for up to six months while we help them transition to permanent housing."

"MOC is an EOHLC **nonprofit provider** for EA Shelter operations.

"The site will have a **full kitchen** and **shared bathrooms.**"

"Shelter is a **temporary place** for your family **to stay** as you **search for your next place to live**"

How Do We Know What it is?

MOC/Burk told us.

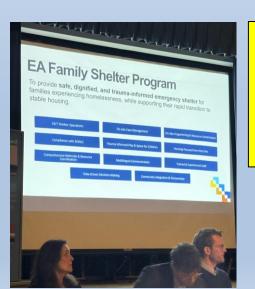


This site is not adding new capacity to the system but is part of the Commonwealth's strategic shift to transition away from hotels and ensure stable shelter options for families experiencing homelessness.

Goal of the EA Family Shelter System

"Shelter is a temporary place for your family to stay as you search for your next place to live"

https://www.mass.gov/info-details/what-is-emergency-assistance-ea-family-shelter



"To provide safe, dignified, and trauma-informed emergency shelter for families experiencing homelessness, while supporting their rapid transition to stable housing."

Homeless Shelter

Transitional Housing

*ZBA approval is **REQUIRED***

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Congregate Living = MOC/Burk's Gordian Knot

"A problem incapable of solution"

Problem #1 – Not Defined by the Zoning Code

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Unconstitutionally Vague

"A vague zoning regulation, by permitting untrammeled administrative discretion allows arbitrary and capricious decisions in violation of the Due Process Clause."

Graned v. City of Rockford, 408 U.S. 104

(1972)



Problem #2 – Building Code Definition Not Applicable

MOC's use of the **Building Code** definition of Congregate Living is inapplicable.

HOWEVER

MOC's reliance on the building code definition would also trigger ZBA review because Congregate Living is an INDUSTRUAL USE in the Building Code and industrial use is NOT ALLOWED at 5 Redlands Road.

Problem #3 – 1st Floor Living Space is Not Allowed

ZBA approval would still be required for first floor living space.

See next slide **Floor Reclassification** for how MOC attempts to avoid this problem.

Problem #4 – Creates Insufficient Off-Street Parking Requirements

1.5 space per dwelling unit required

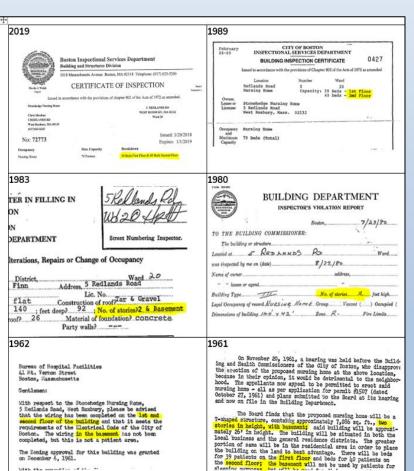
Insufficient Off-Street parking

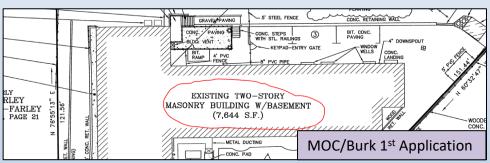
Floor Reclassification to Avoid Zoning

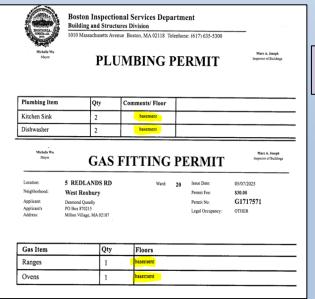
1st Floor Living Space is Not Allowed in Congregate Living

5 Redlands Road has always been classified, and **recognized by the City**, as a 2-story building with a lower-level basement.

MOC/Burk has even classified the building as being two stories until that classification became **legally** inconvenient for them.







MOC/Burk Interior Work Permits - 2025

How did MOC/Burk Do It?

Relabeled Floors

Basement, Floor 1, Floor 2 (not allowed) **TO**Floor 1, Floor 2, Floor 3 (allowed)

Application #1

	G	ROSS FLOOR ARI	ΕA	
NAME	AREA	OCC TYPE	OCC DENSITY	OCC CALC
00 - LOWER LEVEL	•	•	•	•
ASSEMBLY	653 SF	В	1:100	7
INPATIENT TREATMENT	3321 SF	I-1	1:240	28
OFFICE	1354 SF	В	1:150	14
OFFICE	1466 SF	В	1:150	15
OFFICE	338 SF	В	1:150	4
	7131 SF			68
01 - LEVEL 1				
CONGREGATE LIVING	7131 SF	I-1	1:120	60
	7131 SF		•	60
02 - LEVEL 2				
CONGREGATE LIVING	7131 SF	I-1	1:120	60
	7131 SF			60
	21392 SF			188

Application #2

	GI	ROSS FLOOR ARE	EA .	
NAME	AREA	OCC TYPE	OCC DENSITY	OCC CALC
01 - LEVEL 1				
ASSEMBLY	653 SF	В	1:100	7
OFFICE	6478 SF	В	1:100	65
	7131 SF			72
02 - LEVEL 2				
CONGREGATE LIVING	7131 SF	I-1	1:120	60
	7131 SF			60
03 - LEVEL 3				
CONGREGATE LIVING	7131 SF	I-1	1:120	60
	7131 SF			60
	21392 SF			192

Changing the words but not the facts is not compliance, it's concealment.

How did MOC/Burk Do It? Relabeled Floors – Grade Calculation

		TABLE	
WALL SECTION	LENGHT	EL.AVERAGE	
W.	104.7	170.0	17,799.0
	35.6	171.5	6,103.6
	37.1	172.5	6,399.8
	92.9	173.0	16,070.2
	37.2	174.8	6,502.6
8	20.0	176.9	3,538.0
	115.8	173.5	20,087.4
ł	22.8	170.0	3,84.9
	11.3	168.8	1,907.4
	14.4	168.8	2,430.7
OTAL	491.8		84,713.54
VERAGE GRADE			172.25
INISHED FLOOR			168.77
			3.48
& BELOW GRADE			34.82%
% ABOVE GRADE			65.18%



Grade calculations presented for the first time in Application #2

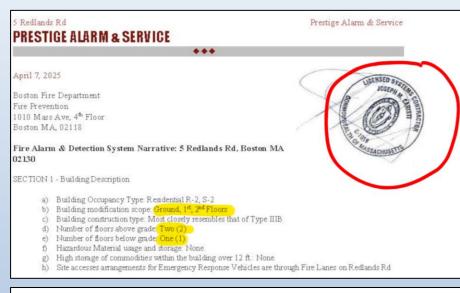
Basement = 35% below grade

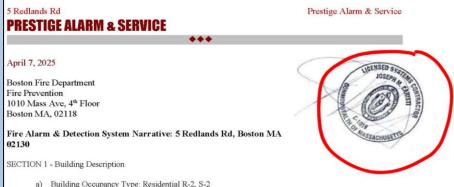
MOC/Burk calculation = **34.82**% below grade

So, not a basement, per MOC/Burk and adopted by the City

MOC/Burk sidestepped ZBA review by .18% grade differential that only appeared in the plans after MOC/Burk learned that any grade 35% or higher would require ZBA relief.

How did MOC/Burk Do It? Relabeled Floors – Altered Documents





h) Site accesses arrangements for Emergency Response Vehicles are through Fire Lanes on Redlands Rd

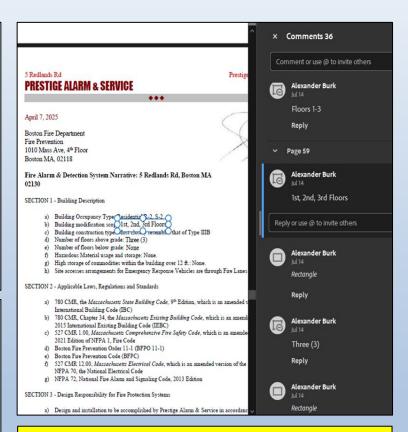
b) Building modification scope:1st, 2nd, 3rd Floors

d) Number of floors above grade: Three (3)

e) Number of floors below grade: None
 f) Hazardous Material usage and storage: None.

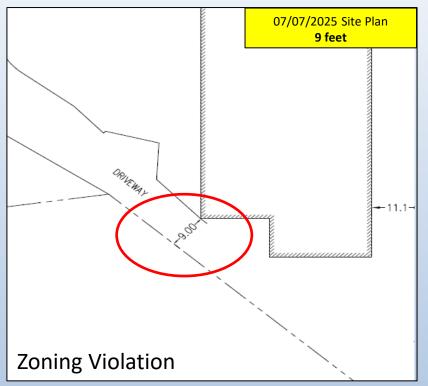
c) Building construction type: Most closely resembles that of Type IIIB

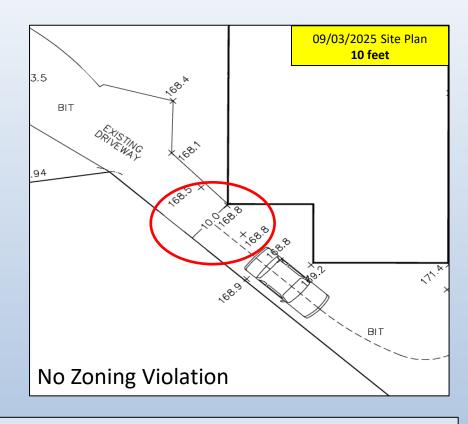
g) High storage of commodities within the building over 12 ft.: None.



Burk, not the licensed contractor, altered the **STAMPED** Fire Alarm & Detection Systems Plan narrative. Same Plan, Same Date, **Different Floors**

5 Redlands Road – Insufficient Driveway

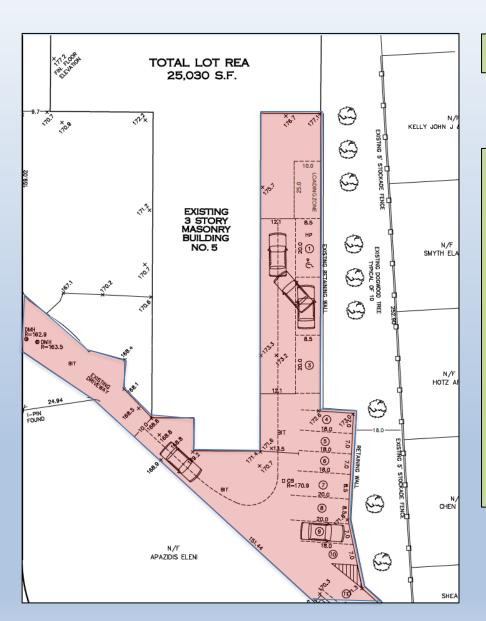






After receiving a Zoning Code violation for lack of a 10' wide-driveway, MOC/Burk just *changed the width* on the plans *from 9' to* 10' to avoid zoning.

5 Redlands Road - Insufficient Maneuverability



Boston Transportation Department

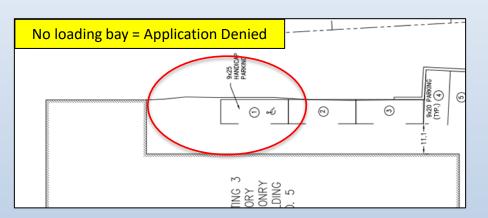
BTD Approval Required

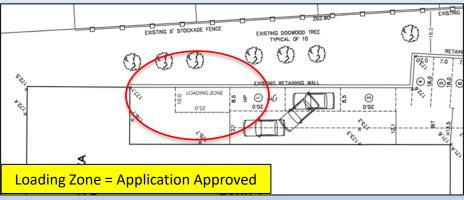
Site Plan Showing:

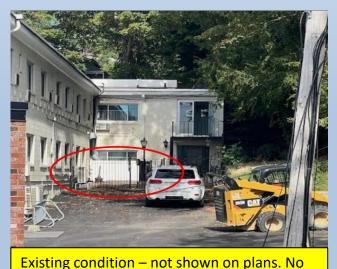
- 1. Truck Size
- 2. Truck Turning Radius
 - 3. Angle of Approach
- 4. Loading Bay = $14(w) \times 25(l) \times 14(h)$

5 Redlands Road – No Loading Bay

1 x Loading Bay is required. 1st application – no loading bay. 2nd Application – "loading zone."







room for loading bay.

Boston Transportation Department Guidelines

- 1. Subject to BTD approval of a loading management plan
- 2. Facilities that have bays, maneuvering areas and appropriate means of vehicular access and egress to and from a street.
- 3. Bays no less than 14' width, 25' length, and 14' height

Loading Zone ≠ Loading Bay

5 Redlands Road – Insufficient Parking 11 provided

Residential Requirement

1.5 parking space per dwelling unit

4 x beds = 1 dwelling unit

130 people = 130 beds/4 (groups of beds) = 32.5 dwelling units

32.5 dwelling units x 1.5 parking spaces =

49 Required Off-Street Parking Spaces

Office Requirement (Mixed Use, Art. 23-7(b))

1 space per 500 sf

6,478 sf of office space / 500 sf =

13 Required Off-Street Parking Spaces

62

Required Off-Street Parking Spaces

5 Redlands Road

Our Request to WRNC

Submit a formal letter to the ZBA supporting Mr. Marsh's appeal.

Why?

To help restore what this process lost – *lawful review*, *factual accuracy*, and *public input*.

ZBA

October 28, 2025 BOA 1775900